



CASE STUDY: RETAIL MANAGEMENT SOLUTION

THE CLIENT

A franchise owner with 20+ locations has been quite frustrated that they cannot manage those multiple locations effectively. They are currently using a number of solutions including PoS, Accounting, Digital Signage, and Surveillance cameras at each location. This owner is looking for a company to provide consolidation of those solutions so that they can have a singular view that can connect in real time with each of those 20+ locations in order to maintain a bird's eye view of each of the locations without having to travel to each location on a daily or weekly basis.

PROBLEM / CHALLENGE

Create a solution that allows the ownership and management team of the company to easily manage those solutions specific to their business, which will provide the business insights and real time information about the performance of the company, being collected and shared in real time via a single dashboard.

SOLUTION

To address the above mentioned issues, Orchatect is employing the Retail Management Solution utilizing the Maestro to support the ability for the ownership and management team to orchestrate the existing functions into a single Portal, addressing operational and financial inefficiencies due to applications that do not work together, saving them time and operational costs.

SOLUTION BENEFITS

- All-in-One Solution
- Reduces Workload for Management and Employees with improved workflows and metrics tracking and reporting
- Remote Access & Management
- Saves time to focus on the business, not mundane tasks
- 24/7 IT Support

